



Lakeland Library Cooperative Shared ILS Text Messaging Service

Sign up for text notices

To sign up using your cell phone

The library doesn't charge a fee for this service, but your cell phone plan's regular text messaging rates still apply. Check with your cell phone service provider to see the cost of text messages in your service plan.

1. Enter Shoutbomb (616) 432-2161 as a contact in your phone (this is optional)
2. Text the word SIGNUP to the new contact (616) 432-2161.
>> It should reply and ask for a library card number.
3. Text your library card number.
>> It should reply and ask for your PIN number.
4. Text your PIN number.
>> It should reply with a confirmation.

TIP: You can combine steps 2, 3, and 4 into a single text using a plus sign between parts.

Example: SIGNUP+29093123456789+1111.

(Use YOUR numbers instead of the those in the example, of course.)

How to send and receive texts

When you receive a text notice, follow the prompts.

To send a text to the library, you may use these words:

English	Description
ADDCARD	Add a secondary library card to your notification account. You must submit both barcode and PIN for the card(s) you are adding
DROPCARD	Remove a secondary library card

FEES	Toggles notification on or off when fees have been added to your account. This option is automatically turned OFF when you register.
HOLDS	Hold notices Opt In/Out You can text HL to see a list of your items available for pickup.
IOWEU	See the current fine total on your account
NOTICES	Current status of all your Opt In/Out services
OVERDUE	Overdue notice Opt In/Out You may text OL to view a list of overdue items.
QUIT	Stop this text notice service
RENEW	Renew notices Opt In/Out You may text RL to view a list of items due soon and RA to renew all. Not all items may be renewable using the message service. If you are unable to renew through text message, log into your patron record online at: https://sam.llcoop.org/patroninfo to renew other items on your account.
RESEND	Resend the last message
MYCARDS	For a list of cards associated with this account
MYBOOKS	View items checked out and total owed
SIGNUP	Register for this text notices service
NEWPASS	If you change the PIN number for a specific library account, text NEWPASS+yourlibrarycard+pin to update your account with the text notification service.
SWITCHPHONE	Change the phone number receiving texts
HELP	Request detailed descriptions and how to use each keyword

You are automatically opted in for notices listed in BOLD above.

TIP: You can simplify the steps (and reduce your request to only one text message) for the ADDCARD, DROPCARD, and QUIT commands. Simply type the command followed immediately by a plus sign, your library card number, another plus sign, and your PIN.

Example: ADDCARD+29093123456789+1111.
(Use YOUR numbers instead of the those in the example, of course.)

More information

The Library provides this text notification service via Shoutbomb. For more information go to <http://www.shoutbomb.com/> or contact your home library.